

LAW OFFICES

**BALLARD SPAHR ANDREWS & INGERSOLL, LLP**

1735 MARKET STREET, 51st FLOOR  
PHILADELPHIA, PENNSYLVANIA 19103-7599  
215-665-8500  
FAX: 215-864-8999  
WWW.BALLARDSPAHR.COM

BALTIMORE, MD  
DENVER, CO  
SALT LAKE CITY, UT  
VOORHEES, NJ  
WASHINGTON, DC  
WILMINGTON, DE

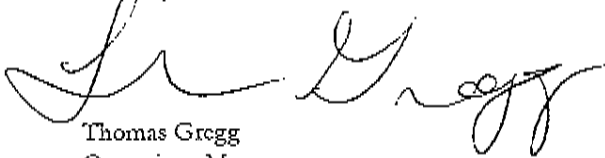
March 22, 2006

Patrick Sutton  
SoftBuyers, Inc.  
Chicago ~ Austin ~ Cincinnati  
10809 South State Street  
Chicago, IL 60628-3409

Dear Patrick Sutton:

I just wanted to thank you and your company for the fantastic job you did on our PC removal project. There were many logistical issues given our multiple offices and the differences with regard to access to those offices. You handled all of this with very little involvement from us, and these were significant issues. The most important thing to us on this project was that we would not have time to deal with these issues, or with managing the removal ourselves. Given that, we could not have selected a better company. Everyone of our remote office network administrators wrote to me to let me know how easy you made the pickup, and what a pleasure it was to work with you and your company. Thank you again.

Sincerely,



Thomas Gregg  
Operations Manager  
Ballard Spahr Andrews and Ingersoll, LLP